



JANUARY 2022

Upcoming Contracting Opportunities

Project Name: (Construction) Service (Consulting) Product (Purchasing)	Time of Day rate pilot Customer Journey Map and service model
Division Name:	Customer Care and Energy Solutions
Location details: (Construction only)	N/A
Anticipated contract advertisement date:	Q4 2022
Estimated budget:	\$75k - \$100k
Description:	Hire consultant to help develop TOD future state customer journey map and service model to support the implementation of the long term roll out of TOD rates to all customers.
Project Manager	Zana Jones (more than like will change)
Contact information	Zana.jones@seattle.gov

Project Name: (Construction) Service (Consulting) Product (Purchasing)	Customers Personas and Segmentation
Division Name:	Customer Care and Energy Solutions
Location details: (Construction only)	N/A

Anticipated contract advertisement date:	Q4 2022
Estimated budget:	\$50,000
Description:	Hire consultant to help build strategy, scope and timeline for customer personas and segmentation. Develop and implement technology, resources and tools to support the need for customer insights.
Project Manager Contact information	Zana Jones (more than like will change) Zana.jones@seattle.gov

ADD PICTURE[S] AND OR MAP[S] AND OR STANDARDS



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Project Name: (Construction) Service (Consulting) Product (Purchasing)	Incremental Cost Research
Division Name:	CES
Location details: (Construction only)	
Anticipated contract advertisement date:	February 2022
Estimated budget:	\$35,000 - \$50,000
Description:	CES is seeks to contract with a consultant to compile regionally appropriate incremental costs values for measures currently used by CES in the resource acquisition portfolio and the emerging Transportation Electrification portfolio. The consultant will develop measure incremental cost assumptions that will improve the ability of program planners, program administrators and program evaluators to assess actual program cost effectiveness and estimate potential program cost effectiveness to inform which measures should be part of future efficiency programs.

Project Manager Contact information	Brenda Simon brenda.simon@seattle.gov
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JANUARY 2022

Upcoming Contracting Opportunities

Project Name: (Construction) Service (Consulting) Product (Purchasing)	Non-energy impacts research
Division Name:	CES
Location details: (Construction only)	
Anticipated contract advertisement date:	February 2022
Estimated budget:	\$35,000 - \$50,000
Description:	<p>CES seeks to contract with a consultant to compile regionally appropriate Non-Energy Impact (NEI) values for energy conservation and transportation-related measures currently used by CES in the Resource Acquisition portfolio and the emerging Transportation Electrification portfolio. Incorporating NEIs into cost effectiveness calculations will provide a well-recognized methodology to more fully account for the benefits and costs of measures, projects, and relevant programs. NEIs will also offer a more holistic perspective of program impacts, improve cost-effectiveness, and may be used to help increase incentives for measures with non-energy benefits.</p>

Project Manager Contact information	Brenda Simon brenda.simon@seattle.gov
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Upcoming Contracting Opportunities

Project Name: (Construction) Service (Consulting) Product (Purchasing)	Existing Buildings Commissioning (EBCx) / Monitoring-Based Commissioning (MBCx) Outreach
Division Name:	Customer Energy Solutions
Location details: (Construction only)	City Light Service Territory
Anticipated contract advertisement date:	Q2 2022
Estimated budget:	~\$100,000
Description:	Looking to leverage the work of Resource Innovations, who has an existing contract w/ PSE and is promoting PSE's EBCx & MBCx programs to its network of commissioning providers and commercial real estate (CRE) customers (building owners, property managers, tenants, etc.) We have spent considerable time designing and bringing this program to market, but have struggled to engage prospective customers and contractors and have had almost no participation thus far.
Project Manager	Ted Brown
Contact information	Ted.brown@seattle.gov 206-733-9989



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Upcoming Contracting Opportunities

Project Name: (Construction) Service (Consulting) Product (Purchasing)	Service: Supply Chain Engagement Program Development and Implementation
Division Name:	CES
Location details: (Construction only)	
Anticipated contract advertisement date:	TBD, ideally April-May 2022
Estimated budget:	\$90 - \$125K
Description:	<p>Design, Launch, and implement a supply chain engagement program with six elements:</p> <ol style="list-style-type: none"> 1. Implementing new supply chain-focused program design tools 2. Dedicated trade ally relationship management 3. Referral lists (e.g., online, curated lists of trade allies (TA) who work with City Light) 4. Strategic engagement and partnerships with internal, local, and regional market transformation organizations. 5. Additional self-serve information and benefits for TAs (e.g. the TA portal) 6. Internal staff training on technologies, outreach, and sales
Project Manager Contact information	TBD, Emma Johnson, SDM? emma.johnson@seattle.gov

ADD PICTURE[S] AND OR MAP[S] AND OR STANDARDS



JANUARY 2022

Upcoming Contracting Opportunities

Project Name: (Construction) Service (Consulting) Product (Purchasing)	Customer Energy Solutions On-Call Request for Qualifications (RFQ)
Division Name:	Customer Energy Solutions
Location details: (Construction only)	
Anticipated contract advertisement date:	March 2022
Estimated budget:	TBD
Description:	<p>This RFQ will be used to create a pre-qualified list of consultants for the Customer Energy Solutions Division. The areas of service will include the following:</p> <ol style="list-style-type: none"> 1. Customer and Market Research - Conduct broad-based and targeted customer-focused and market research to improve the customer experience. This work will inform the design and delivery of Seattle City Light's programs/services and to ensure equitable access to these offerings. 2. Creating a "Customer First Culture" - Work with City Light management and people leaders to create a more cohesive and comprehensive workplace culture that puts customers first. 3. Program and Service Evaluation - Undertake evaluation, measurement, and verification (EM&V) efforts to assess performance of programs/services so that planned results can be achieved with greater certainty and future activities can be more effective. 4. Strategic Consulting, Planning, and Design-related Support - Provide strategic consulting services to inform planning and design of services and programs. 5. Engineering, Outreach, Implementation, & Delivery Support - Provide engineering, outreach, implementation and delivery support across the energy conservation, distributed energy resources, demand response, and transportation/building electrification programs/services.

	6. Technical and Data Support - Provide technical support for the development of a framework for current software systems and data governance.
Project Manager Contact information	Brenda Simon Brenda.Simon@Seattle.gov

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